



Dementia support – how the Bank Workers Charity (BWC) can help

Living with dementia can have a huge impact on both the person with the illness and their family or carer.

But BWC advisers and visiting caseworkers have extensive experience of supporting people living alongside the condition, assisting with matters including welfare benefits, health and social care, mental health support, legal advice and financial aid.

How BWC helped Richard and Pat

Richard and his wife, Pat, are both retired and in their 70s and met at the bank. When Pat was diagnosed with dementia, Richard became her full-time carer. Amongst other things Richard prepares all their meals, reminds Pat to take her medication and generally cares for her and keeps her safe.

As Pat's condition progressed, she needed more care and supervision, which was hard on them both. Pat often gets frustrated and agitated and Richard feels very tired. He tries to stay positive but often feels sad.

Having got in touch with BWC, a case worker organised a care needs assessment as well as referring them to a local organisation to arrange carers to come in each day.



The caseworker also helped them apply for Attendance Allowance, which helped towards the care and Carelink alarm system.

With this in place, Richard has peace of mind that Pat will be safe and well looked after, and it's enabled him to spend quality time with Pat and take some breaks too. BWC also provided a grant for a full respite break for Richard. He felt guilty leaving Pat, but he knew it would be good for both of them.

Get in touch with BWC

BWC support current and former bank employees, providing advice, support and in some cases financial grants.

To find out how they can help, call BWC's free and confidential Helpline on **0800 0234 834**. They're open 9am-5pm, Monday to Friday (except bank holidays).

Alternatively, visit www.bwcharity.org.uk/how-to-access-support-for-someone-with-dementia