

Barclays Directory – www.barclays.co.uk (Contact us/Find the right number to call)

The contact information contained in this document has been extracted from the contacts section of the Barclays website. It has been provided for illustrative purposes, to highlight the information that is available. As the contact information on the website is updated regularly, we strongly recommend that you reference the Barclays website in future to ensure you are referencing the latest contact information.

For Barclays contact details visit the Barclays website for a list of phone numbers at: www.barclays.co.uk (click on “Contact us”, then “Find the right number to call”).

Notes

1. *Indicates additional contact information provided for your reference

2. Hyperlinks are included in this document and, subject to your internet access, should take you to the relevant Barclays web page.

Product or service	Phone number	Information & opening hours
A		
Accessible services	0800 400 100 (select option 3)	For information on products and services in Braille, large print or audio tapes. Order brochures through our Accessible services (Link opens in a new window) website
B		
Barclaycard		
Barclaycard		www.Barclaycard.co.uk
Customer services for existing customers	0844 811 9111	Lines open 24 hours, seven days a week
For information and to apply	0845 766 0758	Lines open Monday to Friday 8am-8pm and Saturday 8am-2pm
Deaf helpline (Minicom)	0800 587 2104	Lines open 24 hours, seven days a week
Barclaycard Internet Banking	0844 556 0105 (Outside the UK dial +44 1642 332 308)	Lines open Monday to Friday 8am-10pm, Saturday 10am-6pm, Sunday 11am-7pm
Barclays Retail Banking*		
Barclays UK Retail Banking (for general Banking Customer Services)		www.barclays.co.uk
Barclays UK Retail Banking (for online Banking)		www.ibank.barclays.co.uk
Barclays Customer Mortgages*		
Barclays Customer Mortgage Unit	0845 0702 448	
Barclays Deed Holding	+44 (0)113 296	

Barclays Estates & Trusts*

**Barclays Estates and Trusts
Company**

www.barclayswealth.com/estates-and-trusts
EM:- EandT-info@barclays.com
Barclays Estates and Trusts
Osborne Court
Gadbrook Park
Northwich
Cheshire, CW9 7UE

Branches

For locations, phone numbers, opening hours and disability access information **0800 400 100** (Select option 3) Lines open Monday to Sunday 7am-11pm
Use our [Branch locator](#)([Link opens in a new window](#))

C

Cardholder protection

For information and to register 0844 848 2916

Report lost or stolen cards (Existing customers) 0808 100 6667 (Outside the UK dial +44 1904 544 666) Lines open 24 hours, seven days a week. UK calls are free. You can reverse charge outside the UK

To cancel all your cards, for existing policy holders only 0808 100 6667 (outside the UK dial +44 1904 544 666) Lines open 24 hours, seven days a week. UK calls are free. You can reverse charges outside the UK.

Cash machines

0800 400 100 (select option 1) Lines open Monday to Sunday 8am-11pm. [Find a cash machine](#) ([Link opens in a new window](#))

Current accounts

Existing customers - general enquiries and account servicing through our Telephone Banking service (please register for this first) 08457 555555 (outside the UK dial +44 24 7684 2100) 24-hour push button service. Talk to an adviser Monday to Sunday 7am-11pm
To register for Telephone Banking, call the number at the top of your statement. Lines open Monday to Sunday 7am-11pm

Helpline for First Additions account holders 0845 600 7722

Helpline for Additions account holders 0845 723 1103

Helpline for Additions Plus account holders 0845 300 3466

These helplines are only available to account holder of First Additions, Additions, or Additions Plus

For all other current accounts, including youth accounts, students & graduates, visit your local Barclays branch. [Find a branch](#) ([Link opens in a new window](#))

F

Fraud

Barclays Directory – www.barclays.co.uk (Contact us/Find the right number to call)

To contact us if you believe your account has been fraudulently used 0845 7555 555 Talk to an adviser Monday to Sunday 7am-11pm

I

Insurance

Car insurance	To apply: 0800 197 1150 (please quote INT)	Get a quote online Lines are open Monday-Friday 8am-10pm, Saturday 8am-6pm and Sunday 10am-4pm
Health cover	0800 316 2825	Get a quote online Lines are open Monday to Friday 8am-8pm and Saturday 9am-4pm
Home insurance (building and contents)	0800 068 8097 or Textphone: 0800 828 925	Get a quote online Lines open Monday to Friday 8am-10pm, Saturday 8am-6pm and Sunday 10am-4pm
Travel insurance	0800 107 7168	Get a quote online Lines open Monday to Friday 8am-8pm, Saturday 8am-7pm and Sunday 9am-5pm
Payment Protection Insurance	0500 500 700 or Textphone: 0870 400 4855 Disability helpline: 0870 400 4854	Download claim forms Lines open Monday to Friday 8am-10pm

International Banking

International Banking	+44 (0)1202 648 921	See our International Banking site (Link opens in a new window)
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Interest Rates

Interest rates	0845 603 0845	Look at All savings interest rates online Lines open Monday to Friday 8.30am-5.30pm and Saturday 9am-1pm.
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Loans

Barclayloan

For information and to apply	0800 716 598	Lines open Monday to Sunday 8am-10pm. Existing Online Banking customers can apply in Online Banking for a Barclayloan. Loans overview (Link opens in a new window)
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Barclayloan Plus

For information and to apply	0800 716 598	Lines open Monday to Sunday 8am-10pm.
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Homeowner loan

For information and to apply	0800 183 0513	Apply online Lines are open Monday to Friday 9am-7.30pm
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Barclays Directory – www.barclays.co.uk (Contact us/Find the right number to call)
and Saturday 9am-5pm.

Career development loan

To request an application form	0845 607 0080	Lines open Monday to Sunday 8:30am-8pm.
For information or to apply (existing current account customers)	0845 609 0060 (Select option 2) Textphone: 0500 442211	Lines open Monday to Friday 9am-7pm

M

Mortgages

For new mortgages and additional borrowing	0800 316 5500	Lines open Monday to Friday 9am-8pm and Saturday 9am-2pm
For existing mortgage queries	0800 022 4022	Lines open Monday to Friday 8:30am-5:30pm
Buy to Let mortgages (sales)	0845 075 7060	Lines open Monday to Friday 9am-6pm
Buy to Let mortgages (servicing)	0845 604 0581	Lines open Monday to Friday 9am-5pm

O

Online Banking Helpdesk

If you've forgotten your log-in details (passcode, membership number, memorable word)		Re-set log-in details (Link opens in a new window)
To register if you have a current account and Connect/VISA Electron card		Register for Online Banking (Link opens in a new window)
To register without a Connect card or if you're an existing user needing help	0845 600 2323 (outside the UK dial +44 247 684 2063)	Lines open Monday to Sunday 7am-11pm.

Overdrafts

Existing Online Banking customers		Overdraft overview (Link opens in a new window) to apply for an overdraft or visit any branch.
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Premier Banking	0845 850 1000	
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Protection and pensions

Critical illness, income protection, stakeholder pensions	0845 070 5099	Lines open Monday to Friday 9am-5pm.
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Savings and investments

New customers		See our Savings accounts or contact any branch.
Existing Barclays customers	08457 555555	Existing Barclays customers only.

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E-savings Account
(for Online Banking customers only)

Existing Online Banking customers can apply online for E-savings. [e-savings overview \(Link opens in a new window\)](#)

Barclays Savings Bonds

0500 007 234
(Bonds only)

Lines open Monday to Friday 8am-6pm, and Saturday 9am-2pm.

Euro Savings Account

0845 600 6664
(Select option 2)

Lines open Monday to Friday 8am-8pm.

Barclays Treasury Deposits

Apply in your local branch. [Find a branch \(Link opens in a new window\)](#)

Cash ISA & Savings Bonds servicing requests (existing customers only)

0845 603 0845
Textphone: 0800 783 7303

Lines open Monday to Friday 8:30am-5:30pm and Saturday 9am-1pm

Tax-free savings

For help on whether you're eligible to receive interest tax-free, call the HM Revenue & Customs Registration Helpline

0845 980 0645

Lines open Monday to Thursday 8.30am-5pm and Friday 8.30am-4.30pm

Stockbrokers

Stocks and shares, Sharedeal Plus, advisory service

0845 777 6776
(Barclays Stockbrokers)

Lines open Monday to Friday 8am-6pm and Saturday 9am-1pm

Online Sharedealing

Online Sharedealing For problems registering

0845 601 7788

Apply for online sharedealing on the [Barclays Stockbrokers \(Link opens in a new window\)](#) website

Lines open Monday to Thursday 7.30am-8.30pm, Friday 7.30am-6pm and Saturday 9am-2pm

T

Telephone Banking

To register

Call the number at the top of your statement

Lines open Monday to Sunday 7am-11pm

For existing customers to call

08457 555555
(outside the UK dial +44 24 7684 2100)

24 hour push-button service. Talk to an adviser Monday to Sunday 7am-11pm.

Travel money & travellers cheques

0845 600 80 90
(Select option 3)

Lines open Monday to Friday 8am-8pm and Saturday 9am-5pm.

You can also apply online from our [Foreign Currency Account](#) page

W

Barclays Directory – www.barclays.co.uk (Contact us/Find the right number to call)

Will writing and Executor and Trustee
Service

08457 660 936
Textphone: 0845 601
0037

For more information and to apply, visit the
[Executor and Trustee Service \(Link opens in a
new window\)](#) website.
Lines open Monday to Friday 9am-5pm